

**HEALTH COMMISSION
EMPLOYEE RECOGNITION PROGRAM
NOMINATION
DPH 2014 Awards**

Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated by:
Ebola Response Planning Team: Aragón, Tomás J. Garcia, Barbara Abela Catherine Aguallo Daisy Ahmad Haroon Axelson Pam Beethan Diane Bell Felisha Bobba Naveena Branzuela Anna Brown John Brown Michael Buckley Robin Chan Curtis Charles Morimoto Chawla Colleen Chin Jennie Chu Priscilla Chukuntarod Kelly Culp Frances DeGuzman Faye Dellamara Katie Durrani Timur Ehlers Sara Euren Jason Fosadahl Patrick Garcia Cindy Gose Severin Guimaraes Almir		Population Health Division, Human Resources, SF Health Network, UCSF, SFGH,	All individuals nominated by Israel Nieves-Rivera

Non Hospital Employee Recognition Nomination – Due October 31, 2014

On September 30, 2014, the Center for Disease Control and Prevention announced the first laboratory-confirmed case of Ebola diagnosed in the United States in a man who had traveled to Dallas, Texas from Liberia (West Africa). This national event prompted a local response throughout the nation. A week later, in San Francisco, Barbara Garcia, Director of Health, Dr. Aragón, City and County of SF Health Officer and Dr. Bobba, Director of Emergency Preparedness and Response convened the first SF Ebola Response Planning meeting. Following that meeting the Department of Public Health (DPH), working closely with other City Departments and the Mayor's office, began to plan Ebola preparedness.

I am nominating the Ebola response staff (listed in this nomination form) who were activated and/or volunteered to work on the DPH Ebola planning efforts. Our staff has worked tireless hours to ensure that San Francisco has a coordinated and unified response in the event of an Ebola case. The work completed to date includes:

- developing FAQs, infographics, videos, and other materials for educating the public, hospitals, other City Departments
- convening community meetings
- communicating internally to DPH staff and externally to media requests
- assisting SF International Airport preparedness evaluation, planning, and exercises
- developing and executing Ebola tabletop and functional exercises
- establishing protocols, developing and field testing data collection forms, and procuring and setting up IT systems for monitoring
- ensuring adequate staffing and supply needs for a response
- developing and conducting in-person training and fit-testing Personal Protective Equipment for first responders and health workers
- ensuring the wellness of the Ebola response team
- contracting with clean-up companies to ensure environmental safety and health in the hospital as well as the community
- keeping up-to-date situational awareness of the Ebola outbreak worldwide
- identifying and negotiating locations for possible isolation and quarantine needs
- collaborate with partner agencies and CBOs, such as: San Francisco Fire Department, Sheriff's Department, Police Department, Animal Care and Control, San Francisco International Airport, Department of Emergency Management, SF Unified School District, African Advocacy Network
- tracking expenditures and staff time for the response

The Health Commission's criteria are as follows:

- *Program, team or employee whose work across DPH divisions results in increased integration of programs and services, resulting in improved outcomes for our clients.*
- *Program, team or employee whose work exemplified best practices, resulting in improved outcomes for our clients.*
- *Development of an innovative idea or suggestion resulting in a change of service delivery model, cost savings, time savings, workflow improvement or general safety improvement.*
- *Development of a program whose main intent is to provide a particularly innovative or needed service to the public that has the by-product of shedding positive light on public health. (i.e.: something like the SFGH Tattoo removal program)*
- *Employee who deserves special recognition for the work he or she performs on behalf of DPH clients or the public. This may be noted by management, or in letters written by consumers in appreciation of exceptional service.)*

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Email completed form to: Ron.Weigelt@sfdph.org by Friday, November 22, 2013

Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated By:
Shayne Johnston Fred Tumalak RJ Burgess Margaret Erickson Wesley Straton	IS Business Analyst IS Engineer RN RN RN	Jail Health Services	Joe Goldenson MD

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

Shayne, Fred, RJ, Margaret, and Wesley have successfully helped design, build, and implement Jail Health Services new and improved medical record charting system, JIM (Jail Information Management). This project was executed at no extra cost to the Department. The new electronic chart is web based which allows non jail health staff easier access to patient medical histories housed in the county jails. It has a relational view between the Department's LCR system, which improves workflow and in improved outcomes for our patients. An innovative best practice in JIM now allows for drug/drug interactions, and drug allergy interactions that can be seen by the provider at the time of order resulting in decreased adverse reactions to prescribed medications. Because JIM is now relational databased, it gives our users the ability to develop and enhance the system without relying on a vendor to customize the system, resulting in cost savings. Jail Health is very fortunate to have the dedication, enthusiasm, and knowledge of both Shayne and Fred to move Jail Health into a higher functioning electronic medical record system.

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Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated by:
Michael Baxter	0923	DPH-Primary Care	PCLT: Dr Hali Hammer, Judith Sansone, Anna Robert, Bill Blum, Catherine James

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

Michael Baxter has worked with DPH since 1986 and has created many new and innovative programs over the course of his 28 year career with the San Francisco Department of Public Health. He has been a champion for collaborative work among DPH, CBOs, Private Philanthropic Foundations and other San Francisco County entities including the Mayor's Office and the SF Unified School District to ensure quality services for youth and young adults. He has worked tirelessly on behalf of homeless and marginally housed youth, young adults living with HIV disease, LGBTQ youth and youth in public housing. Michael began his career with DPH in 1986 as a Health Worker III with Special Programs for Youth (SPY). In 2004 he became the center director for Community Health Program for Youth (CHPY) and currently serves as the Director of Youth Services for Community Based Primary Care (CBPC) and oversees family planning services for both CBPC and Maternal and Child Health (MCAH). His achievements are numerous: 1) co-founding the Larkin Street Youth Clinic including their HIV care component, 2) co-founding the Cole Street Clinic targeting homeless and marginally housed youth, 3) founding and expanding services at Third St Youth Clinic, 4) expanding the Youth Guidance Center's medical clinic to incorporate mental health, health education and primary care services, 5) founding the Dimensions Clinic focused on LGBTQ youth at the Castro Mission Health Center, 6) collaborating with the SFUSD to expand the Balboa Teen Clinic and the Burton High School Clinic Wellness Center into the areas of mental health and health education, 7) co-authoring a comprehensive sex education curriculum for ninth grade students of SFUSD which was implemented in 2014, 8) and serving on numerous task forces including 12N and the Adolescent Health Working Group an advocacy and education group whose goal is to provide quality services to youth. Most recently he assumed leadership for the DPH PC in implementing LARC (long acting reversible contraception) for youth and young adults. Michael has also been a successful fundraiser winning grant awards for many DPH programs.

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Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated By:
Duane Einhorn	0923 Manager	Director of the Business Office of Contract Compliance (of the DPH Business Office, formerly CP Business Office)	Michelle Ruggels, Director of the DPH Business Office

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

The Community Programs (CP) Business Office was initiated as the result of a FY08-09 mid-year budget initiative to consolidate contract development, contract compliance monitoring, and budgeting under one umbrella to ensure standardization, integration and the use of best practices across all DPH sections. The initiative reduced the number of program managers in Community Programs from 23 to 19, resulted in savings of \$474k, and transferred existing staff from across the Department to form the new CP Business Office, consisting of three sections: Business Office of Contract Compliance; Contract Development and Technical Assistance and the Budget Unit.

Mr. Duane Einhorn was assigned as the Director of the Business Office of Contract Compliance (BOCC), assuming a staff of 11. These staff, while all highly trained in their own areas of expertise, had varying levels of knowledge in contract compliance, and especially in fiscal compliance and the complexities of the various revenue streams outside of their own areas. Additionally, the new unit consisted of a collection of monitoring practices that differed in procedures, content, templates, and protocol, reflecting the distinct programmatic areas of the Department. As the goal of new Business Office was standardization and integration, here is a sampling of Mr. Einhorn's accomplishments:

- Under Mr. Einhorn's leadership, the Department developed and implemented a Corrective Action Process (CAP) to ensure a Department-wide approach and response to addressing community based contractors with serious issues. This process effectively utilizes its sources of information to foster early problem recognition and to deal with those problems in a highly structured, coordinated, integrated, and detailed

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Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated By:
Aneeka Chaudhry and Sneha Patil – the Universal Healthcare Council Team	2818 Health Program Planners	Office of Policy & Planning	Colleen Chawla, Deputy Director

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

Aneeka and Sneha provided exemplary analysis, research and staff support for the Mayor's 2013 Universal Healthcare Council (UHC). On July 25, 2013, Mayor Lee asked Director of Health Barbara Garcia to reconstitute the Universal Healthcare Council (UHC) to engage stakeholders in a data-driven process to examine San Francisco's implementation of the federal Affordable Care Act (ACA) and its integration with the City's Health Care Security Ordinance (HCSO). The UHC met between July and December 2013 with its final report issued in January 2014.

The original UHC, convened in February 2006, ultimately resulted in the enactment of the HCSO and the creation of Healthy San Francisco. The 2013 reconstituted 41-member UHC reviewed in-depth analyses of the ACA, the HCSO, and the impact of these laws on individuals and employers in San Francisco. The work of the UHC was critically important for the city. San Francisco employers, labor organizations, the business community, and health advocates, were among the interested stakeholders in this high profile process. The topic was controversial and the tenor often adversarial, but Aneeka and Sneha helped to ensure that the focus remained on the facts and the impact on San Francisco employees and employers.

Aneeka was the staff lead on this project. She helped to design the UHC workplan, timeline, and meeting design. She helped identify and research the key issues that the UHC would need to consider in order to do its work and drafted issue briefs to educate UHC members on those key issues. These issue briefs were the primary way that UHC members received information critical to their deliberations. The issue briefs were clear and concise, focused on the most relevant issues, and widely viewed as the go-to resources on both the ACA and the HCSO. Aneeka also interfaced with the many members of the public who were following the UHC meetings to ensure that the meetings were widely accessible and incorporated public input as much as possible.

Sneha provided significant staff support for the UHC project. She assisted with meeting planning, meeting evaluation, and logistics. She developed a meeting evaluation form so that UHC members could provide feedback on their experience of each meeting and summarized the evaluation forms to

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Kathleen "Kate" Shipton	2830 public health nurse	Primary Care Tom Waddell Urban Health Clinic	Primary Care Leadership Team (Judith Sansone) on behalf of...

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

Please see attached letter

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